

GWF Reference Number:

Applicant Name:

I, the above named applicant, hereby confirm and understand:

- That I have read and understand the content of this disclaimer and fully agree the statements made here.
- The statements I have made in respect of my visa application are truthful.
- That the answers recorded in the visa application form are my own words.
- That I am satisfied with the quality of the service provided by TLS Contact staff today.
- That I am satisfied with the conduct of the member of staff who provided this service.
- That the member of staff providing this service acted in a professional and honest manner.
- That the member of staff recorded my answers in an accurate and truthful manner, based upon the statements I made.
- That the member of staff did not provide me with any immigration advice during the service or made any suggestion on the type of answers to provide.
- That where translation services were provided, I understood the translator and all the questions that I was asked.
- That I have been given the opportunity to raise any concerns about the service provided with the Visa Application Centre Manager.
- That I understand that TLS Contact has no influence over the visa consideration process, and is not responsible for the outcome.
- The fee payable is for this service provided, and does not guarantee the issue of a visa and that I will not be entitled to a refund if my application for entry to the UK is refused or issued for a shorter period than I applied for.

<b>Signed:</b>		<b>Date:</b>
<b>Print name:</b>		