



UK launches 'platinum' services for visa applicants in France

Visa customers set to start their trips in style with brand new 'Premium Service Centre' and Mobile Biometric Service.

UK Visas & Immigration (UKVI) in partnership with TLS Contact introduce two brand new top tier services to offer a 'platinum experience' for UK visa customers in France.

The new services have been designed specifically for customers who want to sit back and relax while their visa application is taken care of, whether at the application centre, or in their own office or home. Both services can be used to obtain long term UK visas, popular with frequent travellers.

The first of these, offering the ultimate in convenience is the 'on demand mobile biometric service', which gives applicants across France the option to complete their visa application, including biometric enrolment, from the comfort of their home, office or any location of choice.

The 'on demand' service is available to individuals and groups, such as corporate employees, or families, who prefer not to travel to the visa application centres to apply. Instead, a small team will travel to the applicant's chosen location to complete the biometric enrolment process (capturing fingerscans, a digital signature and a photograph).

The cost of the service is dependent on several factors, with discounted bespoke pricing for groups, depending on size. To find out more about this service or to book please visit <https://uk.tlscontact.com>

A brand new **‘Premium Application Centre’ in Marseille** will also open its doors to customers on **Tuesday, 14 May 2019** at City Center Vieux Port, World Trade, 2 rue Henri Barbusse, 13001. The introduction of the ‘Premium Service Centre’ in Marseille, in addition to the centre in Paris, offers the ultimate convenience for valued customers in France.

The new Premium Application Centre will offer privacy and comfort and customers can relax within the tranquil and modern office, while dedicated TLS staff take care of the entire process. For added peace of mind, customers supporting documents will be digitised, meaning that customers won’t have to hand over important documents (except valid passport), while their application is processed by UKVI.

An appointment will be available at the new Premium Application Centre at a fixed cost, in addition to the visa application fee. The cost of applying in Marseille will include assistance in the processing of the documents and return of the passport to the desired address of their choice. For further information please visit <https://uk.tlscontact.com>

The introduction of the new services marks a further step forward in the UK’s efforts to provide a bespoke visa offering for customers in France. In addition to excellent standard processing, customers can now request a tailored package of additional premium services to suit their individual needs.

Speaking about the new services, Thomas Greig, UKVI’s Deputy Director for Visits and Family Applications said, *“I am delighted to introduce two new world leading services that will offer the next level of luxury and convenience for our highly valued customers in France. Whether speed, convenience or comfort is the priority, these additions to our excellent visa service promise to provide our customers with a truly GREAT British welcome from the very start of the journey to the UK.”*